## Tanzu User Journey Map

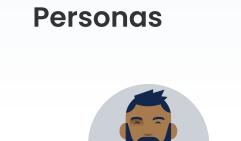
## What is Tanzu Journey Map?

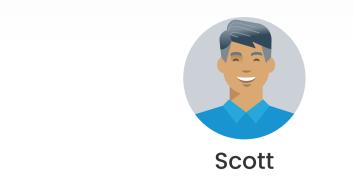
I conducted interviews with app operators and app developers to gain a comprehensive understanding of their experiences and challenges with the Tanzu Application Platform. This journey map exposes critical pain points throughout their usage, with a particular focus on security. By highlighting these issues, we can target specific areas for improvement to enhance both the overall functionality and security of the product.

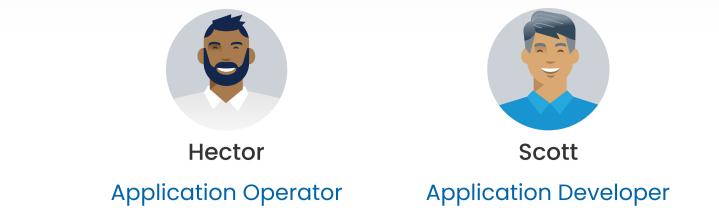
## Why do this Journey Map?

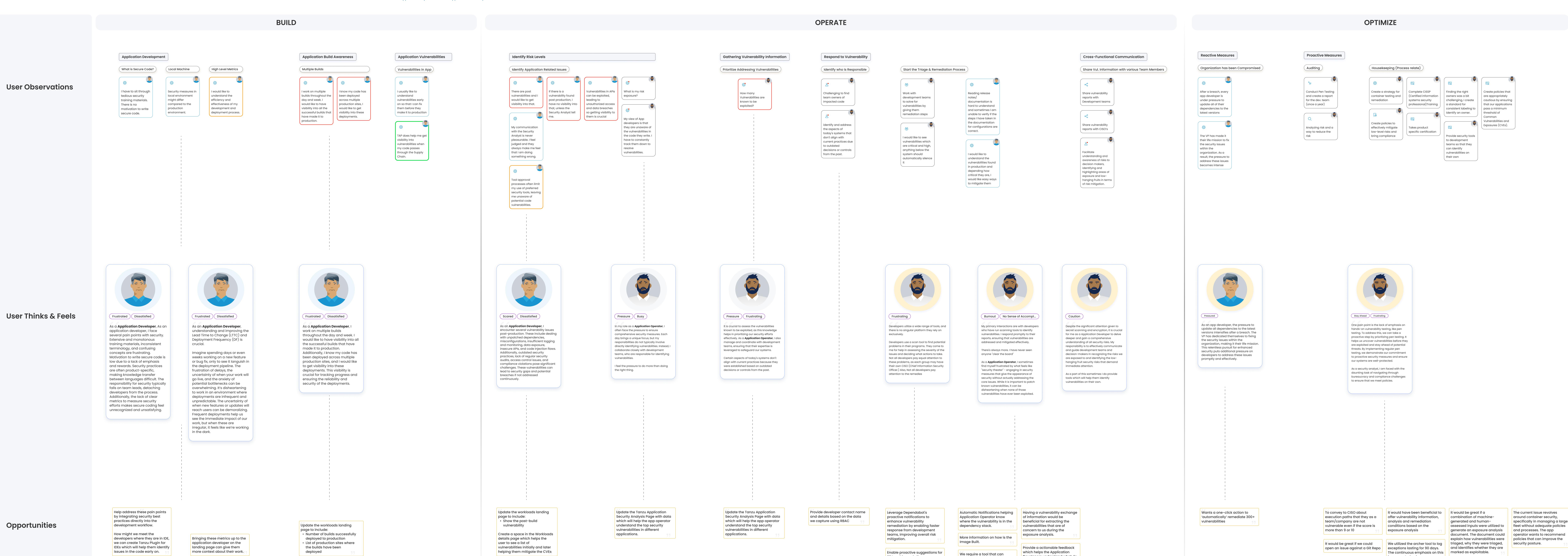
- The purpose of this Journey Map is to accomplish the following: Offer a clear overview of the user's thought process at a high level.
- Gain insights into their interactions with other personas. • Identify user issues as opportunities for potential feature enhancements. • Utilize these identified gaps to improve the overall user experience.

## • Enhance visibility and awareness throughout the larger organization.









PE to address platform

issues effectively.

requirements and mitigate

Developers understand what do

they need to do to fix the

provide a comprehensive

reports for the C-Suite.

inventory of all vulnerabilities

and vulnerable workloads,

enabling the generation of

issue created a rigorous

environment, prompting teams

might not have been necessary

to patch things even when it